

### Tech Support for Families and Employees



If students/families need a hot spot or need technical support with a hot spot or school device, they can **contact the Help Desk at [Student.Support@vansd.org](mailto:Student.Support@vansd.org)**. VPS has a person staffing this email account, working to answer questions and provide support as quickly as possible.

If VEA members need help with how school technology is functioning, we can **contact the Help Desk at 360-313-1300**. VPS currently has that line set to voicemail, but there are three staff answering those requests as quickly as possible as well. In addition, IT shared these [Zoom resources](#) for our reference.

Finally, don't forget the offer of support from our amazing DLC team! You can access the [weLearn HUB](#) for additional resources, including a schedule of **optional Help Sessions** they're hosting this week.



### Print Materials for Distance Learning

**VEA still strongly discourages members from leaving home and entering any school building** – our health safety and the safety of the community is important! If you discover print materials would be more accessible for students/families you serve, **please work with your administrator or SpEd Area Manager to make special arrangements for this.**

If you **choose** to prepare materials in-building (**still discouraged**) please follow proper precautions:

- coordinate your entry to the building with your administrator so proper cleaning can take place,
- request and wear protective equipment like gloves and a mask, and
- consider using district materials to mail materials to families or consider making them available in conjunction with future iPad pick-ups or food service rather than delivering them in person.

### 2 Ways to Support Frontline Workers



**Be kind in the grocery store:** Keep 6 feet of distance between you and other people; cover your coughs and sneezes with your elbow; use sanitizing wipes; leave high-touch surfaces, like self-check stations, alone; try using curbside pickup service so you don't have to go into the store; only buy what you need, and leave some for your neighbors; be patient—grocery staff are working long, grueling hours and facing higher risk of illness to serve you!

#### **Be safe (and keep them safe) in a hospital/clinic:**

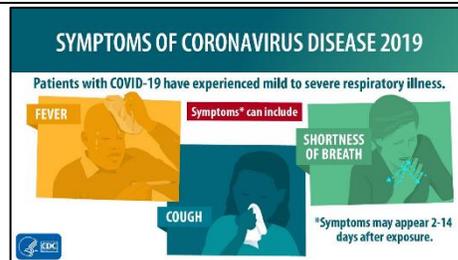
Unless it's a life or death emergency, call ahead before you go into any health care facility to see:

- if it's a good idea to go in person,
- if they have space for you, and
- if they'll need extra protection or precautions to see you based on your symptoms.

Use telemedicine if you can, or try calling the state hotline for advice at 1-800-525-0127.

### Update\$ on COVID-19 Financial Relief

As part of our membership, NEA Member Benefits is working around the clock to help members with resources and information on how to make smart financial decisions. Check out their [COVID-19 Financial Relief resource page](#).



### Not feeling well?

Determine your risk for COVID-19 with a few easy questions. If you are

feeling sick but not sure if you should see a doctor, [this free screening tool](#) from Legacy Health might help.

If you have a life-threatening emergency, please call 911.